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FAX COVER SHEET

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TO: U.S. Patent Office **Fax#:** 703-872-9306

FROM: Reynetta DeVea, PP, PLS, TSC **Client Matter #:** VIGN
Patent Paralegal

DATE: 08/24/04 **# of Pages:** 51

RE: Revocations and Powers of Attorney

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE			
REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS		Atty. Docket No. (Opt.) VIGN1450-1	
Applicants John C. Artz, Jr., et. al.		RECEIVED CENTRAL FAX CENTER	
Application Number 10/616,408	Filed 7/9/2003	AUG 24 2004	
For METHOD AND SYSTEM FOR SITE VISITOR INFORMATION			
Group Art Unit 2143	Examiner Unknown		
Confirmation No. 9288			

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Certification Under 37 C.F.R. §1.8	
I hereby certify that this document is being transmitted to COMMISSIONER FOR PATENTS via facsimile on <u>8-24</u> , 2004.	
<u>Regnetta DeVean</u> Signed Name	
<u>Regnetta DeVean</u> Printed Name	

Vignette Corporation, 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on November 24, 2003 on Reel/Frame: 014730/0186, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE
JOHN ADAIR
ARI AKMAL

Registration No. 40,825
Registration No. 48,828
Registration No. 51,388

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I hereby state I am authorized to act on behalf of **VIGNETTE CORPORATION**.

Respectfully submitted,

VIGNETTE CORPORATION

Dated: 8/13, 2004

By: [Signature]
Bryce Johnson, Senior Vice
President & General Counsel